

Misrepresentation

Bradley University holds itself and its employees to the highest standards in providing students with information that accurately reflects the student's experience as a student and a graduate.

Misrepresentation is any intentionally false, erroneous, or misleading statement made by the university to a student (or prospective student) or to the family of a student (or prospective student) which the student or family could reasonably be expected to rely, or has reasonably relied, to that person's detriment. This includes the nature of the institution's educational program, financial charges, or employability of its graduates. Complaints concerning misrepresentation at Bradley University should be directed to the Vice President for Student Affairs. Unresolved complaints should be directed to:

<http://complaints.ibhe.org/>

Nature of educational program. Misrepresentation by a school of the nature of its educational program includes, but are not limited to deliberately false, erroneous, or misleading statements concerning:

- the particular types, specific sources, nature, and extent of its accreditation;
- whether a student may transfer course credits earned at the school to any other school;
- whether successful completion of a course of instruction qualifies a student for acceptance into a labor union or similar organization or receipt of a local, state, or federal license or a non-government certification required as a precondition for employment or to perform certain functions;
- whether its courses are recommended by vocational counselors, high schools, or employment agencies, or by governmental officials for government employment;
- its size, location, facilities, or equipment;
- the availability, frequency, and appropriateness of its courses and programs to the employment objectives that it states its programs are designed to meet;
- the nature, age, and availability of its training devices or equipment and their appropriateness to the employment objectives that it states its programs and courses are designed to meet;
- the number, availability, and qualifications, including the training and experience, of its faculty and other personnel;
- the availability of part-time employment or other forms of financial assistance;
- the nature and availability of any tutorial or specialized instruction, guidance and counseling, or other supplementary assistance it will provide its students before, during, or after the completion of a course; the nature and extent of any prerequisites established for enrollment in any course; or
- any matters required to be disclosed to prospective students under 34 CFR 668.43 (institutional information) and 34 CFR 668.46 (campus security information).

Nature of financial charges (34 CFR 668.73) Misrepresentation by a school of the nature of its financial charges includes, but is not limited to deliberately false, erroneous, or misleading statements concerning:

- offers of scholarships to pay all or part of a course charge, unless a scholarship is actually used to reduce tuition charges that are applied to all students whether or not receiving a scholarship and are made known to the student in advance; or
- whether a particular charge is the customary charge at the school for a course.

Employability of graduates (34 CFR 668.74) Misrepresentation by a school regarding the employability of its graduates includes, but is not limited to deliberately false, erroneous, or misleading statements:

- that the school is connected with any organization or is an employment agency or other agency providing authorized training leading directly to employment;
- that the school maintains a placement service for graduates or will otherwise secure or assist its graduates to obtain employment, unless it provides the student with a clear and accurate description of the extent and nature of this service or assistance; or concerning government job market statistics in relation to the potential placement of its graduates.