

# THE HUMANA ADVANTAGE

- **STRENGTH, REPUTATION, COMMITMENT – Fortune 100 Company**
- **CHOICE – Comprehensive Provider Network**
  - OSF HealthCare
  - Proctor Hospital
  - Urgent Care & OSF Center for Health
  - Primary Care – OSF Medical Group, Proctor medical Group, Independent PCP's, Specialty Care – Anesthesiology, Dermatology
  - Mayo Clinic, Rochester, MN – University of Iowa Clinics – Chicago Centers of Excellence, just to name a few
- **HUMANA.com – MyHumana – Your own personalized benefit tools & resources**
  - Free Humana Health Assessment – Get your personal health score and request resources from Humana!
- **SMARTSUMMARY™ - all-in-one health and finance statement**
  - Quarterly Statement
  - Claim activity
  - Prescription activity
  - Portable health record
- **PHARMACY**
  - Chain and Independent Retail Pharmacy Network
  - *RightSource* Mail Order Pharmacy
  - Multiple 90-day at Retail Pharmacies – 2 Copays for a 3 Month Supply
- **DENTAL – No Network Requirements**
- **CUSTOMER CARE – 1.888.357.6767 (on or after 10/1/2009)**