

Barracuda Upgrade

Effective January 6-10, 2006

As a part of our continuing effort to improve the quality of our spam filtering, we will reconfigure our Barracuda SPAM filter devices in early January. As 'spammers' adjust their approaches to defeat filtering devices, like the Barracuda, we must adjust our methods to combat spam. We will configure the two devices to operate together and will move them outside our internal network. These changes will improve filtering efficiencies because:

1. No on-campus messages (messages sent from Webmail to Outlook/Exchange, etc.) will be processed by Barracuda. This will prevent these messages being quarantined by Barracuda.
2. Email from off-campus will be processed by Barracuda before going to our mail sorting system. By reducing the overhead on this machine we will improve its performance and reduce an occasional bottleneck.
3. External email to departmental servers will now be processed by Barracuda.

The Barracuda mail filtering will be turned off the evening of Friday January 6, 2006. **You will have until Tuesday January 10, 2006 at 8:00AM to access and process your quarantined mail.** Tuesday January 10, 2006, Barracuda will be brought up in the new configuration. From January 6th to 10th you will receive much more spam since no filtering will be in place. Beginning January 10th you will need to re-establish your preferences on the newly configured Barracuda.

Things to remember about this change:

1. All quarantined messages, SPAM settings, white lists and blacklists will be deleted Tuesday, January 10, 2006.
2. The default settings will be in place after the change, so make a note of any customized settings you may want to restore.
3. See <http://www.bradley.edu/irt/spam> for information on default settings and how to change them.
4. If you use whitelists and/or blacklists, you can cut and paste them into Word or Notepad so you will have them on your computer after the change.
5. We will change default values to reduce the amount of SPAM that gets through Barracuda.