How to set up direct deposit in your online account

Participant content

This article outlines how to set up a checking or savings account in your online account to receive reimbursements or distributions via direct deposit. To watch a video tutorial, click here.

Note: You can get your money faster by adding your bank account. There is no minimum reimbursement requirement for direct deposit; however, a $25 minimum is required for checks to be issued right away. Reimbursements that do not meet this minimum requirement will be issued after additional claims are submitted to bring the total to at least $25 or at the end of the month.

For more information on setting up direct deposit internationally, see How to use your benefits outside of the United States.

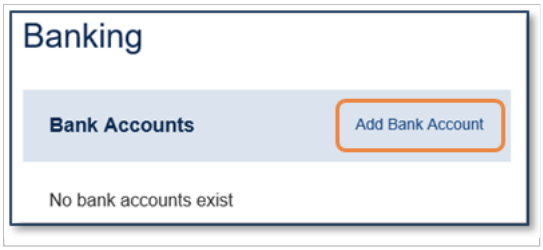
To remove your bank account, see How to remove direct deposit.

Important

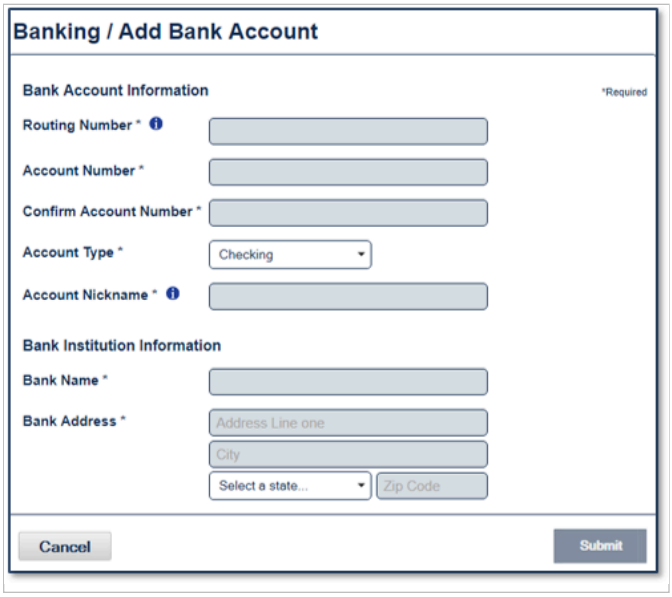
- You will need the following information to complete the direct deposit setup process:
  - Routing number
  - Account number
  - Bank name
  - Bank address
- By completing the online steps for establishing direct deposit, you are certifying the information provided is accurate. Further, the completion and submission of this information authorizes us to issue payments directly to the specified account unless otherwise notified. You understand and agree that we reserve the right to reverse any Automated Clearing House (ACH) deposit resulting in an error, in accordance with banking regulations.

To set up direct deposit in your online account, complete the following steps:

1. Navigate to the Accounts tab.
2. Under Profile, click "Banking/Cards."
3. Select the Banking sub-tab and then click "Add Bank Account."



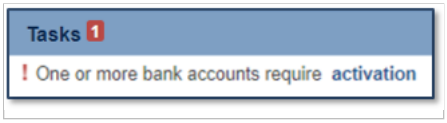
4. Provide your bank account information and click "Submit."



5. Answer the security question and indicate which plan years you want to set up with direct deposit.

Scenario	Action
Your banking information cannot be verified in real time.	You must validate your bank account. Within 1-4 business days, a micro deposit between $0.01 and $0.99 from WEX Health Inc. will be posted to your designated bank account, followed by an immediate withdrawal of the same amount. The micro deposit is valid for 10 days.

6. After you see the micro deposit in your bank account, log in to your online account and click "activation" in the message under the Tasks section of the Home tab.



7. Type the amount of the micro deposit you received in the Amount field in the 0.XX format and then click "Submit."

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