Using Social Media to Connect with Students

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Social Media Stats

- 25% of those 18-34 use social media to comment on the storyline while watching TV
- 1/3 of social media users prefer social care to contacting a company by phone;
- ▶ 18-24 year-olds have highest preference for social customer care

The Case for Social Media

- Increased retention rates
- Increased academic performance
- Increased critical thinking skills
- Contributions from those who might not otherwise participate
- Meets students where they are
- Addresses multiple learning styles

Today's Discussion

- ► Facebook
- **►** Twitter
- ► Instagram
- Pinterest

Facebook

Facebook Group

- Class participation and discussion
- ▶ Job opportunities
- ► Informal Alumni Group
- Celebrating success
- Class polls
- Sharing class references/material

Twitter

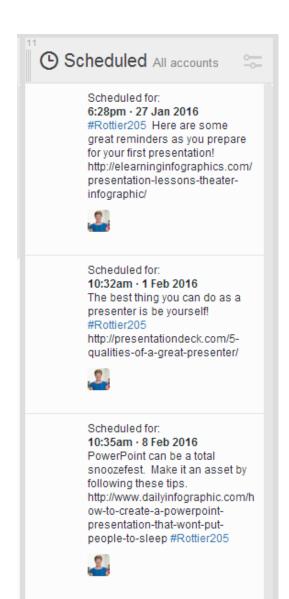
Twitter Review Sessions

- Common hashtag for students to follow to see questions and answers (Ex: #315review)
- Designated monitoring time with real time answers
- Can be viewed by students outside the time window
- Meets students where they are

Twitter Student Support

- Class Schedules
- Class Material
- Reaching Out
- ► Job Follow-up

Class Material



Instagram

Instagram Assignment - Details

Get Outta Here! MTG 391

Instagram Assignment

Time to put your skills to the test and take this show on the road. Today's assignment asks you to use Instagram to showcase #BradleyUndiscovered. You are looking for the things that don't show up on tours, things that took you 2-3 years to find. Using the tools of Instagram (and Layout), and working in groups of 2 or 3, head out on campus and find the undiscovered best of Bradley.

Here's what you should include:

- 1. Undiscovered/Hidden Beauty
- Undiscovered Study Spot
- 3. Undiscovered Hang Out Spot
- Best Display of Bradley Spirit
- 5. Best Bradley Surprise

6-10. Undiscovered Treasures of Bradley, your choice.

You should post the photos during class time using the #BradleyUndiscovered hashtag and any other hashtags you find relevant. If you include people in your photos, make sure they know you are doing this for an assignment and it will be posted to Instagram and shared publicly.

Instagram Assignment - Takeaways

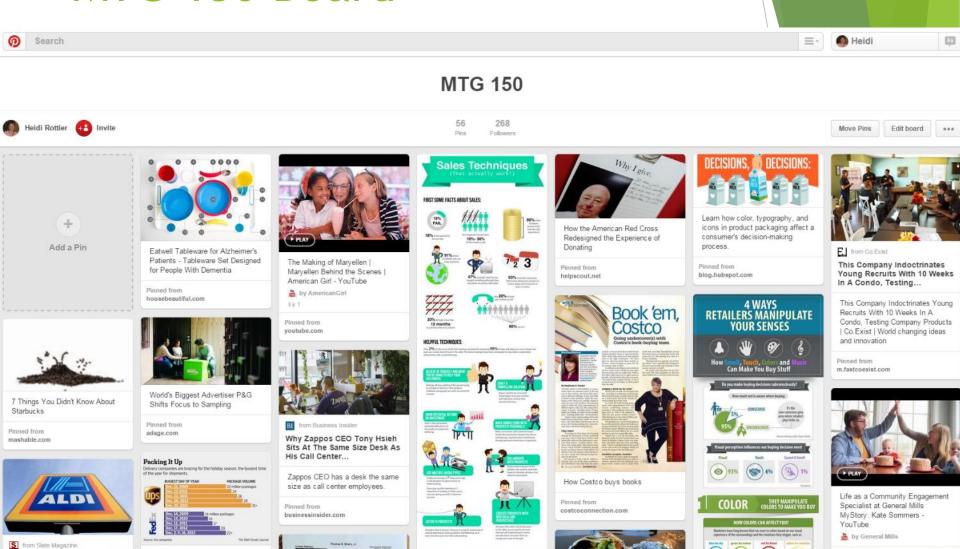
- Students had to be involved
- Content for greater purpose
- Fun, valuable assignment
- ► Some guidance, some freestyle

Pinterest

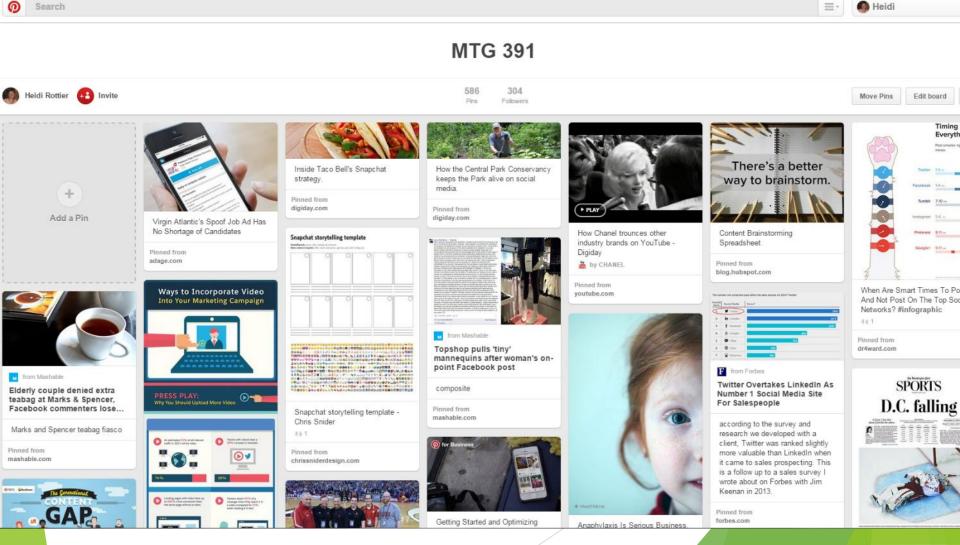
Using Pinterest

- Separate boards for separate classes and topics
- Pinning content for student followers
- Professional development/support
- Collaboration through shared boards
- Reading list

MTG 150 Board



MTG 391 Board



Teaching Support

