KRONOS WORKFORCE CENTRAL VERSION 8 UPGRADE QUESTIONS

Recently added

Q – Can Time Stamp users still use Quick Time Stamp for clocking in and out for Kronos 8?

ANSWER – Yes, the Quick Time Stamp link may be used in the newer version. The links you currently have on your desktop or book marked will continue to work the same after the upgrade.

Q – Why are we upgrading to this new version?

ANSWER – The new version does not rely on java so there is an improved user experience. New versions allow for additional features and security.

Q – When will users begin using the new version?

ANSWER – As of now, the upgrade will take place on June 15\textsuperscript{th}, 2016 and the “Go Live” date will be June 16\textsuperscript{th}, 2016. Any changes to these dates will be communicated through B-News.

Q – What is Workforce Central 8 Kronos Navigator?

ANSWER – Kronos Explanation: WFC8 Navigator is the newest version of WFC Timekeeper (what we currently use). WFC 8 Navigator provides a work area that users see when the log on. It contains one or more workspaces that contains widgets, the components that enable users to do their work. Summary: It is essentially providing a new layout that is more user friendly and the same user functions and some new user functions have been added.

Q – Will this version of Kronos WFC 8 work the same as the current version?

ANSWER – WFC 8 will have the same functions as the current version. Users will still be able to view/edit Time Cards, approve and run reports. The layout of the screens will be different and how to access certain functions may be different.
Q – Will the new version require regular Java updates or will there be issues because of Java not being updated?

   **ANSWER** – The new version of Kronos WFC 8 **WILL NOT** require Java to operate.

Q – Will there be training or material available for the new version of Kronos WFC 8?

   **ANSWER** – Yes, training materials outlining the screen layout and use of the functions will be uploaded to the Controller Office website. More information on this will be announced as we approach our “Go Live” date.

Q – Will I have a different username and password?

   **ANSWER** – No, your current username and password will remain the same.

Q – Where will I log in?

   **ANSWER** – You will use the web address you currently use. If you have desktop icons, they will remain the same.

Q – Which browsers can I use?

   **ANSWER** – The preferred web browser is Internet Explorer 11 and above. You also use Fire Fox version 35 and above or Google Chrome version 41 and above. Mac users can use Safari version 7.x on OSX 10.10